

KHAZANAH'S DIGITAL TRANSFORMATION

We are undergoing an organisation-wide digital transformation – called NexGen – that will enable us to fully unleash our capabilities in *Advancing Malaysia*.

NexGen is geared towards nurturing a culture of innovation and agility, enhancing our data and digital applications, and upskilling our workforce, with the overarching goal of digitising our processes to enable better business outcomes.



► A Digital Lunch 'N' Learn session held to upskill Khazanah employees



► Chief Technology Officer Circle held on 18 August 2022 with 12 Government-Linked Companies

The NexGen strategy comprises various programmes across three core pillars, which are detailed below:

Pillar 1

Architecture

Modernise technology architecture by implementing new digital platforms and building capabilities to continuously improve the quality of our decisions towards generating better business outcomes with accurate data.

Pillar 2

Culture

Accelerate awareness to adopt digital tools, be equipped with future skills, and aim to be agile in improving teamwork through collaboration.

Pillar 3

Enablement

Increases governance efficiency and monitoring structure with the shift to empower each of us to take control of our work through technology.

We made strong progress on the rollout of NexGen in 2022, implementing a wide range of initiatives to digitise key functions and activities across our operations. Key achievements during the past year include:

- 1 Implementing a cloud-based corporate relationship management platform to centrally manage our external stakeholders, uncover insights into our relationships and improve collaboration across teams
- 2 Implementing robust data analytics solutions to drive data-driven decision makings such as an advanced search capability web application for research documents and a centralised data analytics solution for the nominee director candidates
- 3 Leveraging digital tools for our social impact initiatives by deploying a virtual gallery for a more immersive experience at Galeri Khazanah
- 4 Launching our Digital Academy – featuring modules such as Agile Ways of Working, Data Analytics, Cybersecurity, and Global Digital Trends – to better prepare us for the future of work
- 5 Conducting several digital knowledge-sharing initiatives to drive experience-sharing, networking and the application of digital knowledge within daily work processes
- 6 Undertaking university outreach programmes, with speakers sharing their digital transformation experiences with students from various public universities
- 7 Ensuring our digital assets are protected and safe against cyber threats
- 8 Leveraging a low code platform to build digital applications for rapid development and deployment of business needs
- 9 Setting up a centralised ticketing and service capabilities system to streamline technical support by efficiently managing and resolving issues, improving service delivery and satisfaction to the business



► University Outreach at Universiti Teknologi Mara (UiTM) Puncak Alam Campus